

The True Link Debit Card

This is to notify you that your True Link card has been ordered. It will arrive within 10 days of you receiving this notification.

Once the card is received, you will need to ACTIVATE it and notify Jennifer Thomas at the number listed below.

The disbursement request will be submitted at that time. It will take approximately 7 – 10 business days for the funds to deposit and the card to be ready for use.

Things to know:

1. True link charges a \$10.00 fee monthly, on the first day of the month. This is not an Alabama Family Trust charge.
2. Receipts for all purchases must be turned in. You have 72 hours from purchase date to provide copies of the receipt. It is recommended that you send a copy of the receipt as soon as you make the purchase to avoid mishaps.
3. Currently, the maximum amount of each disbursement is \$500.00. A larger disbursement can be requested when there's something specific at a higher cost needing to be purchased.
4. A new disbursement form will need to be submitted for each request.
5. A new request can be submitted when the current balance is \$100.00 or less.
6. All receipts must be reconciled before new deposits can be made.

If there are any questions, contact Jennifer Thomas at (205)233-9972.